HEAT →

An online platform to help in the planning, monitoring and evaluation of specialized healthcare education delivered in hospitals

The need

The Specialized Healthcare Training programme in Servicio Murciano de Salud manages medical residents that pursue their medical specialization. They needed to improve the processes of information collection, evaluation and monitoring of the specialized health training that they were carrying out with office and paper-based solutions. In health training, different roles intervene and each one has obligations and responsibilities, so it was also necessary to improve the communication processes between them.

The solution

A specialized teaching solution developed to support the needs of the centre in the registration, monitoring and evaluating the activity of its Medical Residents, in standardized electronic forms and on a single online platform. The actors will not have to waste time and paper, chasing other actors that have to evaluate the rotations; the system will do it for them through a notification system. Moreover, with a single click, the tutors will submit annual reports without having to search for information.

Impact

- Improvement of communication between the actors
- More integrity and security of data
- Immediacy and availability of information easily and 24/7
- Savings of 54 printed sheet of paper per professional & year (→51,000 potential)

(*) These results come from a 2 months trial period

#Standardization

#CommunicationTools

#DigitalTransformation

Co-creation and Business Support

Pilot region: Murcia (Spain) | Period: May-Dec 2018

Challenger	Solver	Users	Supporter	Funder
SMS	**Costaisa**	**Medical Residents**	**Ticbiomed**	**INFO**
1 SMS Administrative Personnel	1 Product Manager	25 male residents	2 business supporters	2 experts
1 Family Medicine Professional	1 Strategic Business Development	34 female residents		
2 Internal Medicine Professionals	1 Product Owner			
1 SMS Central Services Personnel	1 Senior IT Project Manager			
1 Healthcare Professional from Training Unit	2 IT Developers			
	1 Junior Innovation Project Manager			

inDemand Stories

inDemand
Together for better health

Hear the stories!

I thought the applications for the management area were not going to be eligible for co-creation but in inDemand, there is room for everyone.

María Elena Esteban, Administrative at SMS

They have brought knowledge, we have brought the technology, and we have all brought the resources, expertise and desire to create something together.

Inma Roig, Product Manager at Costaisa

The system is a useful, practical way to keep a register and evaluate the resident activities.

Resident

About inDemand
inDemand boosts digital health solutions proposed and co-created with healthcare profesionals

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