

ePREVENT → e-Consultations in the management of alcohol dependency

The need

Part of the French population is followed up for addictology/alcohol-dependency issues. A significant part of those patients is cured in Emergency Rooms. Yet, after this episode, most fail to integrate a tailored addictology monitoring process. Also, doctors lack information and tools to better monitor the patients between two consultations in order to prevent or better manage craving events. As more and more patients are followed by several doctors (psychiatrists, general practitioners etc.) the need to network increases.

The solution

Pulsio Santé is an e-health platform for e-consultations, accessible to alcohol-dependent patients monitored in the Liaison, Addiction Treatment Teams Unit and to their addictology specialist, compatible with the telemedicine charter validated by the Physicians' Order. Pulsio Santé allows patients to monitor their addiction risks and offers health professionals engaging tools to reach patients through teleconsultations and follow-up surveys. Health professionals use Pulsio Santé to collaborate thanks to communication tools and access to patients' medical records.

Impact

- Increase of 70% patient's satisfaction thanks to teleconsultations and at-home follow-up functionalities
- 100% of health professionals see Pulsio Santé a way to avoid foregoing medical treatment
- Improvement in appointment and consultation observance from patients

#DigitalHealth






#Teleconsultation

#AlcoholDependency

(*) These results come from a 3 months trial period

Co-creation and Business Support

Pilot region: Paris (France) | Period: September 2018 – March 2019

 Challenger	 Solver	 Users	 Supporter	 Funder
Hôpital Foch & Resah	Pulsio Santé by Stimulab	Addictologists and patients with dependency issues	Medicen	Choose Paris Region
1 project director 1 project manager 2 addictologists and psychotherapists 1 quality director 1 information systems director 1 nurse coordinator 2 nurses	1 R&D leader 1 medical advisor 1 product manager 1 front-end developer 2 back-end developers	106 in April 2020 in Hôpital Foch Patients profiles: born between 1941 and 2001; 65% men - 35% women; substances: alcohol, tobacco, cannabis, cocaine, codeine	2 business supporters	1 project manager

Hear the stories!



ePrevent provides us with the tool to really use telemedicine to its full potential and has challenged ourselves to adapt our own ways of working. The co-creation process benefits us to have a tailored-made solution, that can yet be duplicated elsewhere, and we are starting to do so.

Dr Christine FAIVRE , Addictologist and Psychotherapist at Hôpital Foch



InDemand has allowed us to implement an innovative platform focused on addictology thanks to the participation of health professionals who were ready to share experiences and collaborate to reach clinical success

Marc-Antoine Brochard, Pulsio Santé CEO



About inDemand

inDemand boosts digital health solutions proposed and co-created with healthcare professionals

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Contact the developers:
<http://www.pulsiosante.com/>



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